



SYSTEMS

Advocacy

QAI has an exemplary track record of effective systems advocacy, with thirty years' experience advocating for systems change, through campaigns directed to attitudinal, law and policy reform and by supporting the development of a range of advocating initiatives in Queensland. Our individual advocacy experience informs our understanding, and prioritisation, of systemic advocacy issues.



DISABILITY ROYAL COMMISSION

Advocacy Program

For people who wish to engage with the Disability Royal Commission and need help planning how best to tell their story, or communicating their support needs to the commission.

EDUCATION ADVOCACY

Service

For people in the state school or home schooling system, who need advocacy support to resolve a complex or protracted complaint at the Internal Review stage with the Department of Education.

JUSTICE SUPPORT

Program

For people with mental illness, intellectual or cognitive disability who need support in relation criminal charges, to achieve fair outcomes and address social and personal causes.

NDIS APPEALS SUPPORT

Program

For people wishing to challenge a decision made by the NDIA who need an advocate to guide and support them through the internal or external appeals process.

NDIS DECISION SUPPORT

Pilot Program

For people between 18 and 65 who do not have any informal or formal decision-making support, have limited decision-making capacity and require assistance to engage with the NDIS appeals process.

SOCIAL WORK

Service

For people engaged with another QAI service, primarily the Human Rights Legal Service, who may need further support to navigate systems or processes to increase their quality of life.

HUMAN RIGHTS

Legal Service

For people with disability who need legal assistance to protect their human rights. The service covers:

- ◆ Guardianship and administration
- ◆ Restrictive practices
- ◆ Forensic orders disability
- ◆ Discrimination
- ◆ Human rights violations

and more...

MENTAL HEALTH

Legal Service

For people receiving involuntary treatment for mental illness. The service covers:

- ◆ Treatment authorities
- ◆ Forensic orders
- ◆ Electroconvulsive therapy
- ◆ Seclusion
- ◆ Mental Health Review Tribunal hearings

and more...

About QAI

We advocate for changes to laws and systems to empower people with disability. We are a community legal centre accredited by Community Legal Centres Australia.

Our lawyers and non-legal advocates represent the views, wishes and preferences of the person with disability and are:

- ◆ Free
- ◆ Confidential
- ◆ Independent and unbiased

We are based in Brisbane and Rockhampton (NDIS Decision Support only) but are able to give assistance across Queensland by telephone or videolink, if suitable to the needs of our clients.

We are funded through a variety of sources including: Australian Department of Social Services, the Commonwealth Attorney-General, the Queensland Department of Justice and Attorney-General and the Department of Education and Training.

Community Education

We regularly speak at events to raise awareness of advocacy and disability issues, and offer training and workshops in our areas of expertise. We have a range of factsheets, research papers and other resources available on our website at <https://qai.org.au> and also upon request.

Please contact us if there is anything we can help you with.

Support us

You can support QAI by:

- ◆ Becoming a member
- ◆ Volunteering as a lawyer or legal student, or undertaking practical legal training or social work placement with us
- ◆ Signing up to our mailing list, liking our Facebook page (@QueenslandAdvocacy) and following us on Twitter (@QldAdvocacy)
- ◆ Making a donation

For more information about how you can support us or anything else contained in this publication, please see QAI's website at <https://qai.org.au>.

Hours: 9am-5pm Monday-Friday

Address: Level 2, South Central,
43 Peel St, South Brisbane Qld 4101
(NDIS Decision Support staff also
in Rockhampton)

Ph: 07 3844 4200 or 1300 130 582

Fax: 07 3844 4220

Email: qai@qai.org.au

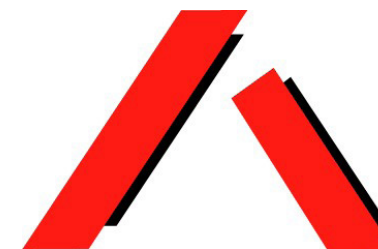
Web: <https://qai.org.au>



@QueenslandAdvocacy



@QldAdvocacy



QUEENSLAND ADVOCACY INCORPORATED

An independent, community-based systems and individual advocacy organisation for promoting, protecting and defending through advocacy, the fundamental needs and rights and lives of the most vulnerable people with disability in Queensland.

This publication outlines the work of QAI and does not contain legal advice.

Current as at: September 2020